



Employment Opportunity

GMCU is a regional member-owned credit union based in the Goulburn Valley, with its main office located in Shepparton, Victoria. GMCU is for purpose, not profit. We are here to make life better for our members and communities that aims to “Unleash Your Possible” and helping them realise their dreams. We are here to serve them, to genuinely get to know them and seek to support them with financial services and products that meet their needs.

Fraud Officer - Permanent full time (Hybrid).

About the Role

The Fraud Officer is responsible for GMCU's Fraud function ensuring fraud specific controls are applied to prevent and detect fraudulent transactions, on member accounts and cards. This role is also responsible for implementing GMCU's anti money-laundering (AML) detection and reporting systems.

Key responsibilities include, but not limited to

- Day-to-day application of GMCU's fraud detection controls, ensuring effective monitoring and investigation of transactions.
- Contribute to the improvement of transaction monitoring rules.
- Contribute to the review, update and development of GMCU policies and procedures.
- Develop and provide training across GMCU to support fraud awareness and ensure all staff are aware of risks, controls and requirements.
- Support any compliance reviews to ensure effective implementation of controls across the Branch Network.

About You

- Demonstrable commitment to purpose-led service delivery and GMCU's Values of Integrity, Responsible, Progressive and Excellence.
- Existing ASIC Tier 2 Certificate and ability to gain certificate within three months of appointment.
- High Level of attention to detail and the ability to complete the tasks accurately.
- Excellent communication (written and verbal) and interpersonal skills and an ability to interact with diverse range of internal and external stakeholders.
- Demonstrated commitment to the delivery of efficient high quality member services.
- Demonstrated problem-solving skills, including the ability to exercise sound judgement, discretion and confidentiality.
- Medium level computer skills, including Microsoft Office products.
- Ability to work independently to achieve defined objectives and prioritise workload as required.
- The ability to successfully meet GMCU's pre-employment screening requirements.

For further information, please contact Maddison Schutzl – Acting Chief Risk Officer on 03 5821 9033

Applications Close Wednesday, 15th May 2024

Applications must include a cover letter addressing the Key Selection Criteria (as outlined in “About you”) and a current resume and are to be emailed to recruitment@gmcu.com.au